

# Venue Support Guide

## Service Support Centre (SSC)

1300 656 598

EGM, Kiosk and EOD issues

Venue ID: \_\_\_\_\_

## Intralot Gaming Services (IGS)

1300 764 495

Microlot issues or gaming floor off-line

Venue ID: \_\_\_\_\_

If less than 10 EGM faults please call SSC 1300 656 598

If more than 10 EGM faults email SSC

[helpdeskbytecraft@tattsgroup.com](mailto:helpdeskbytecraft@tattsgroup.com)

Please ensure you quote your Venue ID when calling or emailing any issues.

