



Ainsworth Game Technology Ltd
ABN 37 068 516 665

10 Holker Street,
Newington NSW 2127
T: 1300 556 268

31 March, 2020

RE: Cleaning of Gaming Machines

Dear valued customer,

I hope you, your families and staff are well during these unfamiliar and unprecedented times.

We wish to advise some information in regards to the cleaning of your gaming machines.

The use of alcohol based cleaning products a few times (e.g. 3 times) during the day to clean your gaming machines should not have any impact on the finish of the machines. The alcohol based cleaners should not leave any residue on the machine cabinet, LCD screens or button panel.

However, due to the increased use of these alcohol based products or other cleaning products, machines should be closely monitored to ensure that the surfaces being wiped has not discoloured or deteriorated. A560 button caps and surround should be closely monitored for such discolouration.

If any discolouration or deterioration of any machine surfaces occurs, or the functionality of the LCD button panel and LCD monitor touchscreens becomes affected, please discontinue use immediately.

Our team can be contacted on 1300 556 268 between 8:30am to 5:00pm Monday to Friday should you have any concerns or wish to discuss further.

Stay safe and well.

Kind Regards,
Ainsworth Game Technology Ltd

A handwritten signature in black ink, appearing to read 'Hieu'.

Hieu Nguyen
National Technical Support Manager