



Service Bulletin: Informational

Recommended Cleaning Procedures for Cabinet Components

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Overview

It is recommended that customers use the following procedures to regularly clean and sanitize cabinets.

Table 1 Cleaning Procedures

Part Name	Cleaning Procedure	Notes
Armrest surfaces, button panels, cabinet surfaces, door latches, mechanical arms, door latches	Use a bleach-free disinfecting wipe to clean and sanitize the listed components.	—
Bill validator assembly	To clean the sensors, use a clean, dry, microfiber lint-free cloth and, if necessary, use a mild, non-abrasive detergent mixed with water. To clean the cash box, use compressed air to blow out the paper fibers and any other debris. Clean the stacker feed belts using a lint-free cloth with mild soap/water solution.	<p>WARNING</p> <p><i>Do not use alcohol, paint thinner, solvents, or citrus-based solutions for cleaning any surfaces.</i></p>
LCDs	Use a 70% isopropyl alcohol solution and a lint-free cloth to clean the LCDs	—
	Use ethanol and cleanroom wipers to clean monitors.	<p>Ethanol (ethyl alcohol) - It is recommended that the ethanol have 99.5% purity or higher. An ethanol product with a lower purity percentage may contain diluted water, which can stain the LCD, and may require more rubbing, which could damage the LCD.</p> <p>CAUTION</p> <p><i>When using a large amount of ethanol, the area should be well-ventilated.</i></p> <p>Cleanroom wiper - It is recommended that 100% polyester wipers are used, which are generally used in clean rooms.</p> <p>CAUTION</p> <p><i>Wipers should be changed after contamination. Failing to change the wipers can spread contaminants or cause scratches on the monitor's surface by the contaminant.</i></p>
Printer assembly	To clean the printer, use compressed air to blow out excessive dust and dirt from the ticket-in slot, presenter assembly, print head, and paper tray. Use a cleaning swab to clean the print head and use a cleaning wipe to clean the rollers. Use a clean, dry Micro-fiber cloth to wipe excess liquid from all surfaces.	—

General Tips

- Use only a soft, lint-free cloth. Avoid abrasive cloths, towels, paper towels, or similar items.
- Avoid excessive wiping, which might cause damage.
- Keep liquids away from the product, unless otherwise noted for specific products.
- Do not get moisture into any openings.
- Do not use aerosol sprays, bleaches, or abrasives.
- Do not spray cleaners directly onto the item.

Additional Information

Reference Information

Revocation Bulletins, Service Manuals, and other documents are available online at <https://www.sggaming.com/members/login>. To request a login and password, select **Request New Login**.

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